

Feedback Podcasts and Books

Podcasts

A Coach's Dilemma: Resistance to Feedback

<http://www.ccl.org/leadership/podcast/transcriptCoachsDilemma.aspx?pagelid=1784>

Deal Differently With Different People

<http://www.davidmaister.com/podcasts/deal-differently-with-different-people/>

Books

Bee, Roland; Bee, Frances (1996), *Constructive Feedback*, Institute of Personnel and development

Giving Feedback (2007) Harvard Business School Press

Peter Garber and Peter R. Garber (2004) *Giving and Receiving Performance Feedback*. Human Resource Development Press.